



KENSINGTON
SENIOR LIVING

COVID-19 (Novel Coronavirus) Response: April 23, 2020

Since the first reports of the novel Coronavirus, or COVID-19, our first and foremost concern has been to keep our residents and team members safe. The Kensington Falls Church continues to work closely with the Fairfax County Health Department, following recommended protocol and implementing appropriate safety measures in the community. We are confident in the methods our team is following and we will continue to observe, evaluate and implement the highest level of precautions at The Kensington. Here is an update on the measures we are taking.

Our current precautions include:

- Family visitation within the community has been suspended with the only exception being end-of-life situations.
- We are keeping our residents and their families connected with video chat, phone calls and FaceTime sessions.
- We also introduced a new digital communication platform, Slack, that enables family members in various locations to connect with their loved ones here at the community. The platform allows a group conversation where instant messages, photos and videos can be shared.
- All elective medical visits have been rescheduled and tele-health appointments are being arranged with our nursing team when necessary. We are introducing medically necessary physical therapy services this week, following agreed to guidance with the Health Department.
- We have canceled outings and group activities. We are keeping residents engaged with one on one activities and visits by our team.
- Residents who are able, are having their meals in their apartments. For those who can't safely eat in their apartment, we are providing staggered seating to ensure social distancing is maintained.
- We are reminding residents and assisting with handwashing throughout the day.
- We continue sanitizing within the community according to CDC and Fairfax County Health Department guidelines.
- Team members are self-monitoring at home, being screened and monitored at the start of their shift, and again during their shift, for fever and symptoms. Anyone with symptoms is asked to stay home or if symptoms initiate while at work, the team member is being sent home. Team members are able to use their PTO and are asked to contact their physician and monitor their symptoms. Testing is ordered by their physician or arranged in consultation with the Health Department. We are following CDC guidelines for a team member's return to work.
- Residents are being monitored daily for fever, oxygen levels and symptoms.
- All team members in the community are wearing masks while in the building.
- Our team is following CDC and Fairfax County Health Department precautions which includes wearing masks, gowns, gloves and protective face shields when caring for residents experiencing symptoms or those confirmed to have COVID-19.

- Supplies are secured and inventories monitored daily.
- Deliveries are being made at outside entrances and retrieved by our team to distribute within the community after being disinfected.

During this challenging time, we thank you for all the support you have shown us and we ask for your continued understanding as we continue to do all we can to protect our residents and team members, and prevent community spread.

Sincerely,
The Kensington Senior Living Team